Major Incident COVID-19 Escalation Policy

In the event of a major incident relating to COVID-19, Different Strokes Swimming (hereby referred to as DSS) will take the following steps in each situation:

Symptomatic client
1. Deny client entry to class/squad session;
2. Send client to report to Duty Manager;
3. Report symptomatic client to DSS Director Kari Baynes on 0428438889;
4. Report symptomatic client to Duty Manager at end of shift (complete pool incident report if required);
5. Complete Different Strokes Swimming Incident report as soon as possible after the shift; and
6. DSS Director to contact client.

Different Strokes Swimming Confirmed Case of COVID-19
1. DSS Director to retrieve attendance records when notified by client or staff member of positive COVID-19 test;
2. DSS management to contact Daniel Arnamnart, Swimming Director at Belgravia Leisure on 0455 258 862 or Zubran Nabi, Area Operations Manager, Belgravia Leisure on 0467 767 313 within 60 minutes of notification by client or staff member;
3. DSS management to follow directives from NSW Health regarding contact tracing;
4. DSS team to follow directives from NSW health regarding self-isolation, quarantine, testing and sanitation;
5. DSS management to notify SafeWork NSW; and
6. DSS team to return to class or work in accordance with NSW Health release from Isolation COVID–19 regulations.

Facility Confirmed Covid-19 Positive Case
1. Facility to notify DSS Director, Kari Baynes on 0428438889;
2. DSS management to retrieve attendance records;
3. DSS management to retrieve attendee contact data;
4. DSS team to follow directives from NSW Health regarding contact tracing;
5. DSS team to follow directives from NSW health regarding self-isolation, quarantine, testing and sanitation;
6. DSS management to notify SafeWork NSW; and
7. DSS team to return to class or work in accordance with NSW Health release from Isolation COVID–19 regulations.

DSS Symptomatic Staff
1. DSS team member to notify DSS Director, Kari Baynes;
2. DSS team member to seek medical advice;
3. DSS team to follow escalation procedure if individual tests positive for COVID-19; and
4. Team member allowed to return to work after testing negative for COVID-19, or after 14 days in isolation with no new symptoms.

Confirmation of Positive COVID-19 Close Contact by Staff
1. DSS team member to notify DSS Director, Kari Baynes;
2. DSS team member to adhere to all directives from NSW health regarding self-isolation, quarantine, testing and release from quarantine; and
3. DSS team member advised to follow escalation procedure if individual tests positive for COVID-19.